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CASE STUDY:

How We Stopped Unauthorised Access to an Apartment Building in Less Than 24 Hours

Background

Late on a Thursday night, an apartment building managed by an Owners Corporation faced a serious breach: a thief broke into the building's key safe, stealing an access fob and a master key. This event exposed the entire building to the risk of unauthorised entry — a major security threat for residents.

Brave Security had previously quoted an access control upgrade for the building. Upon receiving the green light early Friday morning, we moved swiftly into action.

The Challenge

With compromised credentials and no immediate way to revoke access, the building was left vulnerable. The existing system was outdated, non-compliant, and unable to disable access instantly or automatically release doors in the event of a fire — a significant risk to both safety and liability.

The brief was clear:

- Fast-track the installation of a modern, compliant access control system
- Replace all access credentials
- Minimise disruption to residents
- Ensure the building was fully secure before Monday night

Our Response

Brave Security mobilised immediately. By Friday afternoon, our team had coordinated the sourcing of materials, scheduled technicians, and prepared resident communication for the OC to email out over the weekend.

At 7:00am Monday, our field team arrived onsite and began the full system installation. With military precision and clear coordination, the team:

- Installed the new access control system
- Distributed new fobs and remotes to nearly all residents (including additional pre-ordered credentials)
- Uploaded all access permissions and data into the system
- Ensured all building entry points were fully re-secured

Despite the high stakes, the rollout was seamless — residents were largely unaware of the urgency behind the scenes.

By 5:00pm Monday, the new access control system was activated.

The Result

The building was secured with zero downtime and minimal disruption. All but two residents received their new credentials, and the final two were promptly followed up. The new system not only restored security but also delivered vital compliance by integrating fire release capabilities and offering full control over access permissions moving forward.

Key Outcomes:

- Threat neutralised within 24 hours of receiving approval
- System upgraded to a compliant and secure solution
- Resident access credentials re-issued seamlessly
- Access restored with peace of mind for residents and committee members alike

Client Feedback

The OC Committee was extremely impressed with the speed, professionalism, and coordination shown by Brave Security. The risk was addressed before it could escalate, and the building is now equipped with a modern, scalable access control system that offers long-term peace of mind.

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